# MARCUS BENNETT

Senior Project Manager (PMP)

marcus.bennett@example.com • +1 555 0162 • Toronto, Canada • LinkedIn

## PROFESSIONAL SUMMARY

PMP-certified project manager with 12 years of experience delivering software and infrastructure programmes of up to US$8 million for banking and logistics clients. Leads cross-functional teams of 25 to 40 people, manages risk and budget, and has delivered 90% of projects on time and within 5% of budget. Skilled in both Agile and waterfall delivery.

## WORK EXPERIENCE

**Senior Project Manager**, Northwind Logistics Inc. Feb 2020 – Present
Toronto, Canada

- Lead a US$8 million warehouse automation programme across 6 sites with a team of 35 and 4 vendors.
- Delivered phase one 3 weeks ahead of plan and 4% under budget by re-sequencing dependencies and renegotiating vendor milestones.
- Run a weekly risk review and cut open high-severity risks from 18 to 5 within two quarters.
- Negotiated vendor contracts worth US$2.4 million and secured penalty clauses that were later used to recover delay costs.
- Built one steering committee dashboard that replaced 5 separate reports and saves about 10 hours of preparation a week.
- Report to the steering committee monthly and coach 3 project managers and 2 scrum masters.

**Project Manager**, Kestrel Financial Systems May 2016 – Jan 2020
Toronto, Canada

- Delivered 11 core banking and payments projects worth US$12 million in total, 10 of them on schedule.
- Introduced a hybrid Agile approach for a 20-person team, raising sprint predictability from 60% to 85%.
- Managed change control and stakeholder communication for 3 business units and 2 regulators.
- Cut change request turnaround from 9 days to 3 days with a simple impact assessment template and a weekly board.

**Business Analyst**, Kestrel Financial Systems Jul 2013 – Apr 2016
Toronto, Canada

- Gathered requirements and wrote user stories for 6 releases of a customer onboarding platform, cutting onboarding time by 30%.
- Ran user acceptance testing with 40 branch staff and fixed 120 defects before each go-live.

## EDUCATION

**MBA (Operations)**, University of Toronto, Rotman School of Management 2011 – 2013
Toronto, Canada

**B.Eng., Industrial Engineering**, McMaster University 2007 – 2011
Hamilton, Canada

## CERTIFICATIONS

**Project Management Professional (PMP)**, Project Management Institute Sep 2017

**Certified ScrumMaster (CSM)**, Scrum Alliance Apr 2018

**PMI Agile Certified Practitioner (PMI-ACP)**, Project Management Institute Nov 2020

## SKILLS

Programme delivery | Budget management | Risk management | Agile and waterfall | Stakeholder management | Vendor management | MS Project and Jira | Change control | Resource planning | Team leadership